From: Lisa Dunn [mailto:leese221@gmail.com] Sent: Monday, September 29, 2014 6:25 PM

To: PUC

Subject: Utility Rates

To whom it may concern:

I'm very concerned over the increase in both Unitil and Liberty Utilities rates. I have both of these services, as many people do. There are very few options for Electricity supply, as many of the other providers have contract terms with rate increases, and NO other options for gas other than Liberty Utilities. The lack of options makes the rate increase even more devastating, especially to those on fixed incomes. I understand that long, cold winters and the demand of natural gas puts more of a strain on these companies, but in 2013 Unitil reported at 21.6 million dollar profit. Do they really need to make more money?

Please understand that I write this on my behalf and the behalf of many others who are frustrated with the constant increase in the cost of living while companies are making large profits. At what point do we start thinking about the impact on the consumer?

Best regards, Lisa Dunn